

Supporting the Advancement of Patient Safety Knowledge and Understanding in South London

A Handbook of Projects, Resources and
Expertise to support the development of
Social Capital

Health Innovation Network

The Health Innovation Network (HIN) is the Academic Health Science Network (AHSN) for South London, one of 15 AHSNs across England.

We are a membership organisation focused on spread and adoption of lasting system-wide improvements in patient and population health, strengthening relationships and capitalising on teaching and research strengths across South London.

We connect academics, NHS commissioners and providers, local authorities, patients and patient groups, and industry in order to accelerate the spread and adoption of innovations and best practice, using evidence-based research across large populations. Working as catalysts of change across health and social care economies, we enable health improvements and economic growth.

<http://www.hin-southlondon.org>



What Matters Cubed
Insight Partnership Solutions

Introduction

This handbook is based on information provided by South London NHS Trusts and Universities during the spring of 2015. We very much appreciate that patient safety is a key part of every project or course that our members are involved with. However, for the purpose of this resource we have focused on projects and courses where the core objective is to improve patient safety outcomes in a targeted way.



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Patient Safety Centres and Networks

Centre for Applied Resilience in Healthcare

Aims to develop, implement and test interventions to increase organisational resilience, and to disseminate new ideas about safety throughout the NHS.

For further information please contact the centre director: Janet Anderson, janet.anderson@kcl.ac.uk

Centre for Implementation Science which includes King's Improvement Science

The Centre for Implementation Science is home to a team of expert researchers, including health economists and statisticians. They are investigating how best to help 'implement' evidence-based practice and clinical research within health services in South London and further afield.

<http://www.clahrc-southlondon.nihr.ac.uk/centre-implementation-science>

King's Improvement Science (KIS) is a quality improvement enterprise set up by King's Health Partners in January 2013 (King's Health Partners is one of the CLAHRC South London collaborators). KIS became part of the CLAHRC South London in 2014 and is based within the Centre for Implementation Science.

The KIS team offers scientific expertise to healthcare professionals and NHS managers in South-East London who want to carry out quality improvement activities at Guy's and St Thomas' NHS Foundation Trust, King's College Hospital NHS Foundation Trust and South London and Maudsley NHS Foundation Trust. KIS offers time-limited support to help teams of staff work on improving their service, or help an established quality improvement project move forward.

www.kingsimprovementscience.org

Patient Safety Centres and Networks

King's College London Centre for Integrated Research on Risk and Resilience (CIRR)

The CIRR aims to integrate research on risk and resilience to create new knowledge and contribute to policy development. Health and Disease is one of five research groups brought together through the centre. This group is exploring the impact of resilience on the government of health and disease and the development of strategies for disease prevention.

For further information please contact: Carlo Caduff, carlo.caduff@kcl.ac.uk.

King's Health Partners Faculty of Healthcare Improvement

Includes staff, students and trainees from across King's Health Partners. It is a centre for research, education and clinical practice for patient safety, enabling opportunities for cross-organisational learning and catalysing change in partner trusts.

For further information please click on the link below:

<http://www.kingshealthpartners.org/info/faculty-of-healthcare-improvement>

King's Health Partners Safety Connections Network

The Safety Connections Network runs events and conferences, which bring together staff and students from across King's Health Partners to share best practice and learn more about the latest developments in patient safety.

Simulation Centres

Croydon Clinical Skills Centre

Croydon Clinical Skills Centre is based within Croydon University Hospital. Our purpose built state of the art teaching venue provides a wide range of clinical and non-clinical courses to NHS Staff and the wider healthcare community. The centre is air conditioned throughout and is equipped with the latest audio-visual presentation and training equipment. Alongside this, our high fidelity mannequins ensure that candidates receive the best possible learning experience.

Our key aims are to improve patient safety, ensure recognition of the deteriorating patient and develop a highly effective response to these patients.

Our courses simulate a wide variety of clinical situations allowing candidates to experience 'near reality' in a safe environment. Human factors, situational awareness and non-technical skills are essential skills and behaviours that are best learned under realistic conditions to improve performance of individuals and teams in the real world. These are heavily incorporated into all our training packages.

<http://www.croydonclinicalskills.co.uk>

SIM Centres

Guy's and St Thomas' NHS Foundation Trust SaIL (Simulation and Interactive Learning Centre)

The centre is based at St Thomas' Hospital and includes:

- an outpatient consulting room
- a six-bed ward/clinical skills training space
- an operating theatre/two-bed intensive care unit ward
- a home environment
- a surgical simulation room

<http://www.guysandstthomas.nhs.uk/education-and-training/sail/simulation-and-interactive-learning-centre.aspx>

Kingston Hospital NHS Foundation Trust

Kingston hospital has an established state of the art simulation centre: Clinical Skills Simulation Centre. The simulation room allows the opportunity to encounter some of the more challenging scenarios which they would rarely experience in a clinical setting, allowing staff to prepare themselves for a variety of situations via simulation and debrief.

http://education.kingstonhospital.nhs.uk/foundation_programme/simulation_training

SIM Centres

Kingston University and St George's University London, Faculty of Health

The Faculty of Health, Social Care and Education has a well established reputation as a centre of excellence for uni-disciplinary and inter-professional simulated skills learning and teaching. We have a number of skills laboratories that feature state of the art technology enabling real-life simulations in both hospital and community based settings. Video feedback is used in addition to role player evaluation of performance to facilitate skills acquisition in a safe and supportive learning environment. A new paramedic skills centre has recently been established on the St. George's University of London campus featuring real ambulance backs and home environments plus an innovative 'Immersion Room' enabling the creation of real life incidents such as road traffic collisions, and helicopter evacuation.

Further information is available at <http://www.healthcare.ac.uk>

London South Bank University Faculty of Health and Social Care

Simulation of health and social care activity at LSBU plays a key role in our delivery, recognising the importance learning through doing. We can provide low to high fidelity simulation, we aim to provide high quality practice skills learning experiences on campus which enables students to manage risk, develop technical skills across a range of areas and advance the non-technical skills which support better problem solving, team working and decision making in an ever changing and complex health and social care environment.

<http://www.lsbu.ac.uk/schools-departments/school-health-social-care/adult-nursing-midwifery/facilities>

SIM Centres

The Royal Marsden NHS Foundation Trust

The Royal Marsden has a state of the art Clinical Skills and Simulation Centre.

The state-of-the-art facility is a collaboration between Royal Brompton Hospital and The Royal Marsden NHS Foundation Trust to focus on clinical skills training for staff and other healthcare professionals. The aim of the Clinical Skills and Simulation Centre is to disseminate knowledge from experts the forefront of cancer care and heart and lung disease. The Education Faculty is drawn from The Royal Marsden and the Royal Brompton to share good practice from these two centres of excellence and to perform research into the impact of training on clinical practice. As well as the programme of clinical courses, the team at the Centre is able to create bespoke education to meet clinical training needs. Clinical teams receive training in complex procedures and crisis management in the simulation suite and learn new surgical techniques in the wet lab. The centre provides medical simulation training where specialist training equipment is used to recreate clinical situations.

www.royalmarsden.nhs.uk/.../clinical-skills-simulation-centre.aspx

Simulation Centres

St George's University Hospitals NHS Foundation Trust

GAPs is an inter-professional training facility for healthcare teams. The centre includes two full immersion, high fidelity simulation suites, a fully equipped skills lab, a part-task training unit, in house mobile simulation and support for satellite simulation groups. The Simulation team provide a range of courses from core medical training to bespoke multidisciplinary team training. Examples of the types of training they provide are below and the link is included for further information <http://gapssimulation.com/>

Epsom and St. Helier NHS Trust Simulation

Brief description of centre activity:

Foundation Sim courses

Paediatric Sim Courses

Anaesthetic Sim Courses

EM Sim Courses

Internal Training for Trust Staff

<http://www.epsom-sthelier.nhs.uk/>

Patient Safety Roles and Leads:

Name	Nick Sevdalis
Organisation	National Institute for Health Research (NIHR) Collaboration for Leadership in Applied Health Research and Care (CLAHRC) South London, Centre for Implementation Science
Job Title	Professor of Implementation Science and Patient Safety
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Ares of special interest	<p>Behaviour of teams of health professionals charged with caring for cancer patients, or patients who need surgery</p> <p>Observational measures of team performance, suitable for research purposes and also for use in team development and training.</p> <p>Development and leadership of short courses for surgeons and teams e.g.:</p> <ul style="list-style-type: none"> a) Patient safety component of Safety, Leadership and Innovation in Colorectal Surgery (SLIC). An annual course previously delivered in North West London for Consultant Colorectal surgeons. b) Patient Safety module of Foundations of Clinical Practice for Pre-Foundation year one doctors. c) Assessment of Teamwork in the Operating Theatre. A half-day course to train evaluators of proficiency to assess the quality of team working in operating theatres. d) Human Factors and Teamwork in the Operating Theatre. A 1-day course for Consultant surgeons, anaesthetists, senior perioperative nurses and practitioners. e) Safe Endoscopy Teams in Bowel Cancer Screening: Human Factors and Endoscopic Non-technical Skills. A 1-day Royal College of Physicians validated course for consultant gastroenterologists and surgeons and senior endoscopy nurses. f) Diagnostic error component of Serious Infection in Children. An annual course accredited by the European Society for Pediatric Infectious Diseases for Consultant and trainee pediatricians and pediatric nurses. g) Lessons Learnt: Faculty development. A half day Royal College of Physicians validated course for Consultant surgeons and physicians and Foundation Year 1 and 2 Trainees
Editorial, committee and forum roles of relevance	Associate Editor of Implementation Science

Patient Safety Roles and Leads:

Name	Patricia Snell
Organisation	Guy's and St Thomas' NHS Trust
Job Title	Deputy Director of Quality Improvement and Patient Safety
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Ares of special interest	Establishing quality and safety structures in large acute and community hospital trusts and across primary and social care sectors.

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Patient Safety Roles and Leads:

Name	Paula Palmer-Charlery
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Patient Safety Roles and Leads:

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Patient Safety Roles and Leads:

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Name	Sarah Rushbrooke
Organisation	The Royal Marsden NHS Foundation Trust
Job Title	Deputy Chief Nurse
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Specialists and Specialist Researchers

Name	Dr Janet Anderson
Organisation	King's College, University of London
Contact Details	Janet.anderson@kcl.ac.uk
Ares of special interest	Human factors psychologist specialising in the quality and safety of healthcare. Research is focused on how to identify, understand and reduce risks in the complex adaptive system of a hospital. Current areas of research include interruptions and distractions, teamwork and non-technical skills including compassion, cultural and organisational aspects of quality and resilience. Interested in the challenges and limitations of traditional safety management practices such as incident reporting, process mapping and prospective hazard analysis and suggests that a resilience approach, based on insights from complexity science and systems theory, holds much promise.
Editorial, committee and forum roles of relevance	Member of the Human Factors and Ergonomics Society (US) and the Institute of Ergonomics Human Factors (UK) where she is the leader of the Healthcare Special interest Group. Director of the Centre for Applied Resilience in Healthcare

Specialists and Specialist Researchers

Name	Dr Jonathan Back
Organisation	King's College, University of London
Contact Details	Jonathan.back@kcl.ac.uk
Ares of special interest	Human Factors Scientist. Focuses on understanding the fit between human abilities and the limitations of the machine, task and environment. Interested in how people perform resiliently in safety-critical contexts. Has developed an understanding of human error associated with the use of medical devices and medical documentation.

Name	Professor Leslie Bailie
Organisation	London South Bank University
Contact Details	Baillil2@lsbu.ac.uk
Ares of special interest	Co- production, Dignity, Dementia, Quality Improvement

Specialists and Specialist Researchers

Name	Mr John Crowley
Organisation	Greenwich University, Faculty of Education and Health
Contact Details	020 8331 7523
Ares of special interest	Mental Health Capacity Act

Name	Dr Vari Drennan
Organisation	Faculty of Health Social Care and Education, Kingston University and St George's University of London
Contact Details	http://www.healthcare.ac.uk
Ares of special interest	Undertaken studies in primary care on patient safety with regard to medication management and pressure ulcers.

Name	Dr Myanna Duncan
Organisation	King's College, University of London
Contact Details	Myanna.duncan@kcl.ac.uk
Ares of special interest	Chartered Occupational Psychologist whose patient safety research interests lie in the areas of occupational psychology, health psychology and workplace interventions.

Specialists and Specialist Researchers

Name	Ms Avril Hocking
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Ares of special interest	Safeguarding vulnerable adults

Name	Dr Elaine Maxwell
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Ares of special interest	Safety theory, Human Factors, Quality Improvement methods

Name	Dr Angela Parry
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Ares of special interest	Safety behaviours and medication errors in nursing

Specialists and Specialist Researchers

Name	Professor Annemarie Rafferty
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Ares of special interest	Safe staffing and mortality

Name	Professor Scott Reeves
Organisation	Faculty of Health Social Care and Education, Kingston University and St George's University of London
Contact Details	http://www.healthcare.ac.uk
Ares of special interest	Undertaken studies of patient safety including in intensive care with a particular focus on inter-professional teamwork and collaboration

Name	Professor Jane Sandall
Organisation	King's College, University of London
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Ares of special interest	Research programme on Safety and quality of care Research on implementation of safety policies and practices Capacity building lead for NIHR CLAHRC South London and Kings Improvement Science

Specialists and Specialist Researchers

Name	Professor Pat Schofield
Organisation	Greenwich University, Faculty of Education and Health
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Ares of special interest	Pain, falls dementia and positive ageing

Name	Dr Stephanie Strachan
Organisation	King's College, University of London
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Ares of special interest	Safety in medical curricula

Name	Dr Nicola Thomas
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Ares of special interest	Safety in kidney care, Patient and public involvement, Co- production

HIN Patient Safety Collaborative Team

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HIN Patient Safety Collaborative Team

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South London Q Participants

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Organisation	King's Improvement Science
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Name	Fiona Peer
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Role	Consultant Anaesthetist, Lead for Clinical Governance Anaesthesia
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South London Q Participants

Name	Adeshina Abdulsalam
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Name	Elizabeth West
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Role	Research Professor
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Name	Leonie Woodfinden
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Role	Lead Pharmacist, Anticoagulation and Haemostasis
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Role	Paediatric Doctor
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South London Q Participants

Name	Corina Naughton
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Role	Senior Lecturer; Specialist Interest in Older Persons
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Generic Patient Safety Education and Training

Title	Level of study	Mode of study	Target audience	Want to find out more?
Human Factors	Not specified	Simulation	Healthcare professionals and managers	http://sailcentres.kcl.ac.uk/2013/05/21/course-information/
Patient safety and quality (Part of wider MSc in Implementation Science)	Postgraduate	Simulation and lectures	Healthcare professionals	Maggie.tarling@kcl.ac.uk
Quality and safety for healthcare	Undergraduate	Simulation, lectures and e-learning	Healthcare professionals	Annie.holme@kcl.ac.uk

Education and Training Supporting Key Patient Safety Priorities

The acutely unwell patient/the deteriorating patient

Title	Level of study	Mode of study	Target audience	Want to find out more?
Acutely Unwell Adult	6/7	Mixture of e-learning and case-based scenario workshops	Healthcare practitioners	www.healthcare.ac.uk/workforcedevelopment
Deteriorating Adult Patient: Recognition and Management	Level 6 (also available as a free to access non-accredited MOOC e-learning course)	6 week module	NMC and HCPC registrants	Claire.nadaf@lsbu.ac.uk MOOC accessible via: www.canvas.net/browse/londonsouthbank
High Dependency Care (maternity focus)	6 and 7	University and practice based	Midwives	www.healthcare.ac.uk/workforcedevelopment

Education and Training Supporting Key Patient Safety Priorities

Safety in community based care (Hospital avoidance)

Title	Level of study	Mode of study	Target audience	Want to find out more?
Hospital avoidance: managing complexity	6/7	Mixture of case-based scenario workshops, lectures, tutorials, e-learning	Healthcare practitioners	www.healthcare.ac.uk/workforcedevelopment
Long term conditions	Workforce development	Credit bearing course	Registered nurses	www.gre.ac.uk/health
Long term conditions : management	Workforce development	Credit bearing course	Registered nurses	www.gre.ac.uk/health

Pressure ulcers

Title	Level of study	Mode of study	Target audience	Want to find out more?
Pressure ulcers: prevention and management	6/7	Mixture of case-based scenario workshops, lectures, tutorials, e-learning	Healthcare practitioners	www.healthcare.ac.uk/workforcedevelopment

Education and Training Supporting Key Patient Safety Priorities

Safeguarding

Title	Level of study	Mode of study	Target audience	Want to find out more?
Health and welfare of children and young people	Undergraduate 30 credits level 6/7	Credit bearing course	Registered nurses/practitioners	www.gre.ac.uk/health
Safeguarding children: an interdisciplinary approach	6/7	Mixture of case-based scenario workshops, lectures, tutorials, e-learning	Healthcare practitioners	www.healthcare.ac.uk/workforcedevelopment
Safeguarding and protecting children and young people	Undergraduate 30 credits level 6	Credit bearing course	Registered nurses/practitioners	www.gre.ac.uk/health

Education and Training Supporting Key Patient Safety Priorities

Mental health

Title	Level of study	Mode of study	Target audience	Want to find out more?
Suicidal behaviour and self-harm	NA	workshop	Nurses, Drs	Short course prospectus Greenwich University
The care of people with self-harm and Suicidal Tendencies	Level 6 and Level 7	6 week module	Mental health practitioners	gordonjd@lsbu.ac.uk

Leg ulcers

Title	Level of study	Mode of study	Target audience	Want to find out more?
Leg Ulcer Management	Workforce development	Study day/workshop	Primary care staff	www.gre.ac.uk/health
Leg ulcers: contemporary approaches to management	Workforce development	Credit bearing course	Registered nurses	www.gre.ac.uk/health

Education and Training Supporting Key Patient Safety Priorities

Urinary catheters

Title	Level of study	Mode of study	Target audience	Want to find out more?
Catheters and Catheter care Study Day	general	Study day	All healthcare staff	leaver@lsbu.ac.uk
Urinary Catheterisation	Workforce development	Study day/workshop	Registered nurses	www.gre.ac.uk/health

Record keeping

Title	Level of study	Mode of study	Target audience	Want to find out more?
Record Keeping	Workforce development	Study day/workshop	Health and Social Care workforce	www.gre.ac.uk/health

Falls prevention

Title	Level of study	Mode of study	Target audience	Want to find out more?
Falls prevention	Workforce development	Study day/workshop	Health and Social Care workforce	www.gre.ac.uk/health

Education and Training Supporting Key Patient Safety Priorities

Infection control

Title	Level of study	Mode of study	Target audience	Want to find out more?
Infection control for clinical practice	Workforce development	Credit bearing course	Registered nurses	www.gre.ac.uk/health
Principles and Practice of Infection Control	Level 6 and level 7	6 week module	All healthcare staff	casedm@lsbu.ac.uk

Learning disabilities

Title	Level of study	Mode of study	Target audience	Want to find out more?
Making change happen-improving outcomes for people with learning disabilities	Undergraduate 30 credits level 6	Credit bearing course	Registered nurses	www.gre.ac.uk/health

Medicines management

Title	Level of study	Mode of study	Target audience	Want to find out more?
Prescribing from the nurses formulary (V150)	Undergraduate 30 credits level 6	Credit bearing course	Registered practitioners/supported by employer/appropriate supervisor	www.gre.ac.uk/health

Education and Training Supporting Key Patient Safety Priorities

Moving and handling

Title	Level of study	Mode of study	Target audience	Want to find out more?
Clinical moving and handling for trainers	Workforce development	Credit bearing course	Health and Social Care workforce	www.gre.ac.uk/health
Moving and Handling: update	Workforce development	Study day/workshop	Existing Trainers	www.gre.ac.uk/health
Moving and Handling	Workforce development	Study day/workshop	Health and Social Care workforce	www.gre.ac.uk/health

Wound care

Title	Level of study	Mode of study	Target audience	Want to find out more?
Infection control for clinical practice	Workforce development	Credit bearing course	Registered nurses	www.gre.ac.uk/health
Principles and Practice of Infection Control	Level 6 and level 7	6 week module	All healthcare staff	casedm@lsbu.ac.uk

Trust-based Patient Safety Initiatives

Generic safety issues

Title of the initiative	Objectives	How did you train staff ?	Where can people find out more?
Acute Clinical Skills Workshops	Update hospital nurses in the care of drips, drains, urinary diversion, stoma care, chest drains and NG Tubes.	Using the Clinical Skills and Simulation Centre participants were able to practice the skills	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk
Harm Free Care/ Safety Thermometer	To reduce the prevalence of pressure ulcers falls and other CQUIN related safety initiatives	Harms that had traditionally been trained separately were coordinated into a scenario /simulation format and the course was expanded to include dementia awareness, venous access, early warning scores and escalation	St George's University Hospitals NHS Foundation Trust Head of Patient Safety Education and Training /Simulation Teams
Intentional Rounding (early implementer of national initiative)	To ensure patient safety by a programme of enhance patient surveillance	Work-based delivery by Matrons and Clinical Educational team	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk

Trust-based Patient Safety Initiatives

Generic safety issues (continued)

Title of the initiative	Objectives	How did you train staff ?	Where can people find out more?
Safety passports: Pressure ulcer, catheter and falls	Improved communication across the Health and Social Care providers in South East London and Kings College Hospital for the identification, treatment and prevention of avoidable harm empowering patients and carers to challenge healthcare providers. Prevent avoidable hospital admission	In pilot period	King's College Hospital NHS Foundation Trust Helen Day Assistant Director of Nursing h.day2@nhs.net
Safety tips of the week	Increase staff awareness of patient safety and influence practice by providing visual electronic 'bite size' tips, that is a tip about one thing that prevents harm not a tip about the entire harm (this is in response to positive feedback about a similar 'tops of the week' campaign)	In development	King's College Hospital NHS Foundation Trust Helen Day Assistant Director of Nursing h.day2@nhs.net

Trust-based Patient Safety Initiatives

Continence

Title of the initiative	Objectives	How did you train staff ?	Where can people find out more?
<p>Dignity: Improving continence and preventing harm (Medicine)</p>	<p>Decrease the number of falls associated with lack of toileting.</p> <p>Increase good toileting practice, promote continence and decrease the use of pads and avoidable incontinence associated dermatitis</p> <p>All staff to have demonstrable understanding of good continence care (evidenced in conversation and reflection) highlighting need for regular toileting and avoidance of use of pads</p> <p>All staff to have demonstrable understanding of falls associated with toileting needs (evidenced in conversation and reflection) highlighting need for regular toileting and avoidance of use of pad</p> <p>All staff to have demonstrable understand of basic hygiene needs and associated therapeutic value of meeting them</p>	<p>Steering group to lead</p> <p>Increased visibility of continence and falls leads – interactive and opportunistic teaching and reflection avoiding action plans</p> <p>Focus work with staff looking at care omissions, pressure of work and shortcuts</p> <p>Focus work looking at compassionate care for each other and for patients</p> <p>Associated leadership coaching forward managers and matrons</p> <p>Associated staff engagement measurement</p>	<p>King’s College Hospital NHS Foundation Trust</p> <p>Helen Day Assistant Director of Nursing</p> <p>h.day2@nhs.net</p>

Trust-based Patient Safety Initiatives

Enteral feeding

Title of the initiative	Objectives	How did you train staff ?	Where can people find out more?
Enteral Tube Care Workshops for nurses	Equip nurses with the knowledge and skills to effectively care for patients with enteral tubes.	Using the Clinical Skills and Simulation Centre participants were able to practice the skills	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk

Trust-based Patient Safety Initiatives

Medicines management

Title of the initiative	Objectives	How did you train staff ?	Where can people find out more?
Medications safety	<p>Increase reporting rate of medication errors</p> <p>Reduce medication errors with high risk medications</p> <p>Reduce errors of wrong drug/wrong patient</p> <p>Ensure nursing staff are competent in medication associated calculations</p>	<p>Task and finish group re omissions or wrong drug</p> <p>Trust wide approach to calculations – all nurses including the senior ones (!) to be competent in calculations</p> <p>Robust monitoring and feedback system through governance and pharmacy</p> <p>Standing agenda item in all nursing fora</p>	<p>King’s College Hospital NHS Foundation Trust</p> <p>Richard Hinckley, Head of Risk Richard.hinckley@nhs.net</p> <p>Helen Day Assistant Director of Nursing h.day2@nhs.net</p>
Medication Safety	<p>To learn from serious incidents that have caused harm and reiterate medication good practice such as the 7 “rights”</p>	<p>The course uses video stories about medication errors both told by staff members. One about a nurse who fatally gave IV medication to the wrong patient; the other is about a nurse who became a patient and who suffered a potentially serious insulin error. A senior nurse also talks about an error they made earlier in their career.</p>	<p>St George’s University Hospitals NHS Foundation Trust</p> <p>Head of Nursing Quality and Experience Deputy Head of Pharmacy</p>

Trust-based Patient Safety Initiatives

Pressure ulcers

Title of the initiative	Objectives	How did you train staff ?	Where can people find out more?
Pressure Ulcer 'app'	Increase numbers of staff educated in pressure ulcer identification and prevention through the use of an 'app'	<ul style="list-style-type: none"> • Teaching business cards • Formal comms • Opportunist walkrounds • Agenda item on most nursing for a and specialist study days 	King's College Hospital NHS Foundation Trust Kumal Rajpaul Lead, Tissue Viability Service kumal.rajpaul@nhs.net
Pressure ulcer prevention in Nursing Homes	To improve pressure ulcer prevention and management in nursing homes	The tissue viability team designed and ran specialist training	St George's University Hospitals NHS Foundation Trust Head of Nursing Quality and Experience

Trust-based Patient Safety Initiatives

Surgery

Title of the initiative	Objectives	How did you train staff ?	Where can people find out more?
Safer Surgery	Zero never events. 100% compliance with completion of safer surgical checklist 75% compliance with quality checks performed Ensure SSC is done in all areas performing procedures not just theatres	Focus on culture and behaviour not ticking boxes	King's College Hospital NHS Foundation Trust Richard Hinckley, Head of Risk Richard.hinckley@nhs.net

Trust-based Patient Safety Initiatives

Planned to start 2015/2016

Generic

Title of the initiative	Objectives	Planned approach to education and training	Where can people find out more?
Clinical Site Practitioner (CSP) Development Programme	Equip the CSPs who have a lead role in responding to incidents and acutely ill patients out of hours with the knowledge and skills to maintain patient and staff safety.	Undertake a TNA to agree what this staff group need on an annual basis. Design and deliver a programme for all the team (alongside this a CSP resource manual will be developed)	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk

Mental health

Title of the initiative	Objectives	Planned approach to education and training	Where can people find out more?
Self Harm and Eating disorders Study Day for the School Nurse Team	To update the knowledge and skills of the School Nursing team on the identification and initial management of self harm in young people and eating disorders. Learning from serious case reviews.	Commission specialist provider to deliver to the School Nurse team in house	Royal Marsden NHS Foundation Trust StudyleaveCo-Ordinator@rmh.nhs.uk

Trust-based Patient Safety Initiatives

planned to start 2015/2016

Urinary catheters

Title of the initiative	Objectives	Planned approach to education and training	Where can people find out more?
Catheter Associated Urinary Tract Infections Improvement Campaign	Better recognition and management	<ul style="list-style-type: none"> Awareness raising sessions for staff 	enquiries@kingstonhospital.nhs.uk
Catheters and catheter associated UTIs (CAUTIs) (preventing harm)	Reduce the numbers of catheters in situ for 28 days or less Reduce the number of catheters in place for more than 29 days Reduce the number of CAUTIs by 50% BIU working on e-vision for catheter reporting	<ul style="list-style-type: none"> Teach catheterisation to all nurses and doctors (competency based) Competency based catheter care document for all HCA's Catheters documented on EPR with a task on EPMA for daily care and prompt removal Pocket guide to catheter care Trust wide approach to teaching and education around unnecessary catheterisation and prompt removal 	King's College Hospital NHS Foundation Trust Irene Karrouze Continenence Lead irenekarrouze@nhs.net

Trust-based Education and Training

Generic

Risk and incidents

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Duty of Candour Gold training	Any staff who are likely to be involved in a duty of candour conversation where avoidable harm has occurred	As above	St George's University Hospitals NHS Foundation Trust Head of Patient Safety
Incident reporting	All staff	No	enquiries@kingstonhospital.nhs.uk
RCA/SI investigation and reports	Investigation leads	No	enquiries@kingstonhospital.nhs.uk
Risk Assessing Clinical Audit Results	All staff		enquiries@kingstonhospital.nhs.uk
Risk Management Awareness	Managers Induction, Juniors Doctors and Consultants Induction	No	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk

Trust-based Education and Training

Generic

Risk and incidents (continued)

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Risk Training which includes risk reporting (Induction and Annual Update)	All staff	No	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk
Root Cause analysis training	Managers and clinicians	We would need to set this up but would consider doing this	St George's University Hospitals NHS Foundation Trust Risk Manager
Various online tools to assist in critical incident reporting and investigation and RCA completion	Anyone	No	King's College Hospital NHS Foundation Trust Richard Hinckley, Head of Risk Richard.hinckley@nhs.net

Trust-based Education and Training

Generic

Sign up to safety

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Sign up to Safety NB pledge completed however Safety Improvement Plan to be developed	Three work streams – reducing harm from: Pressure ulcers Medication incidents Catheter associated UTIs	Pressure ulcers: Internal training programme in place led by specialist nurse on SSKIN care bundle Medication incidents: Training on an as needed basis with individuals and teams/services when incident occurs CAUTI: Nil currently	Hounslow and Richmond Community Trust Pressure ulcers: Siobhan McCoulough Pressureulcerpatrol@hrch.nhs.uk Medicines: Sandra Wolper Sandra.wolper@hrch.nhs.uk 0208 973 3000

Trust-based Education and Training

Generic

Generic simulation

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Multidisciplinary skills training (Ferrets)	Foundation doctors, staff nurses	No	St George's University Hospitals NHS Foundation Trust Simulationadmin@stgeorges.nhs.uk
Simulation Train the Trainers	A range of staff are trained to use mobile mannequins so that they can be used in clinical areas to replicate patient scenarios. For example Practice Educators, Clinical Fellows etc	Courses for External organisations / candidates are available	St George's University Hospitals NHS Foundation Trust Simulationadmin@stgeorges.nhs.uk

Trust-based Education and Training

Generic

Other

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Harm Free Care + Psychological care at Integrated Induction	All healthcare staff	No	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk
Making change happen – action planning and quality improvement	All staff	No	enquiries@kingstonhospital.nhs.uk

Record keeping

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
CRS Competencies for electronic record keeping	All staff	No	enquiries@kingstonhospital.nhs.uk

Trust-based Education and Training

Topic specific

Consent

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Consent Training	All clinical staff responsible for obtaining consent.	No	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk

Tissue viability and pressure ulcers

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Pressure Ulcer Prevention (inc. ANTT)	All clinical staff. Via induction and mandatory update	No	Hounslow and Richmond Community Trust Pressureulcerpatrol@hrch.nhs.uk
Pressure Ulcer Prevention (inc. ANTT)	All clinical staff. Via induction and mandatory update	No	educationcentre@kingstonhospital.nhs.uk

Trust-based Education and Training

Topic specific

Tissue viability and pressure ulcers (continued)

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Pressure Ulcer Prevention	The Trust has identified this topic as mandatory for all nurses and AHPs working primarily with adults and is delivered at induction and at annual updates.	No	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk
Tissue Viability Study days	Nurses and HCAs	No	King's Healthcare Kumal Rajpaul Lead, Tissue Viability Service kumal.rajpaul@nhs.net
Tissue viability and wound management day	All clinical staff	No	educationcentre@kingstonhospital.nhs.uk

Trust-based Education and Training

Topic specific

Falls

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Drop in 'Boardroom events' market stall – several times a year – all harms	Anyone	No	King's College Hospital NHS Foundation Trust Helen Day Assistant Director of Nursing h.day2@nhs.net
Falls	All clinical staff. Via induction and mandatory update	No	educationcentre@kingstonhospital.nhs.uk
Falls prevention	All clinical staff in adult care services	No	Hounslow and Richmond Community Trust

Trust-based Education and Training

Topic specific

Surgical

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Surgical Team Training	All theatre staff	As above	St George's University Hospitals NHS Foundation Trust Simulationadmin@stgeorges.nhs.uk

Infection control

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Infection Control	All clinical staff. Via induction and mandatory update	No	Kingston Hospital Foundation Trust

Blood products safety

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Blood Products	All clinical staff. Via induction and mandatory update	No	Kingston Hospital Foundation Trust

Trust-based Education and Training

Topic specific

Nutrition and feeding safety

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
MUST Training	Open to all trained nurses and Health Care Assistants	No	educationcentre@kingstonhospital.nhs.uk
Nutrition	All clinical staff. Via induction	No	Kingston Hospital NHS Foundation Trust

Safeguarding

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Safeguarding Adults	All staff. Via induction and mandatory update	No	Kingston Hospital NHS Foundation Trust
Safeguarding Children	All staff. Via induction and mandatory update	No	Kingston Hospital NHS Foundation Trust

Trust-based Education and Training

Topic specific

Medical devices

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Medical Devices	Nursing staff on induction	No	Kingston Hospital NHS Foundation Trust

Anaphylaxis

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Anaphylaxis Management	Qualified clinical staff who routinely perform immunisations and inoculations.	No	educationcentre@kingstonhospital.nhs.uk

Community

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Nurses New to Community Programme covers falls, pressure ulcer prevention, continence.	New Community Nurses	Not currently but planned	Royal Marsden NHS Foundation Trust http://www.royalmarsden.nhs.uk/education/school

Trust-based Education and Training

Topic specific

Mental health

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Suicide and Self harm Induction	Induction for all nurses and AHPs now has a session	No	Royal Marsden NHS Foundation Trust AskHR@rmh.nhs.uk

Community

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Practical Obstetric Multi-professional Training (PROMPT)	All members of the midwifery multidisciplinary team	No	Kingston Hospital NHS Foundation Trust Practice Development Midwife
Sign up to safety HTC Foetal Monitoring	Midwives	No	enquiries@kingstonhospital.nhs.uk

Trust-based Education and Training

Topic specific

Dementia

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Nursing management of the patient with dementia			enquiries@kingstonhospital.nhs.uk

Community

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Developing the band 5 nurse – recognising the deteriorating patient and catheterisations	Band 5 Nurses	No	enquiries@kingstonhospital.nhs.uk
Shaping and developing the band 6 sister/charge nurse – recognising the deteriorating patient and catheterisation	Band 6 Nurses	No	enquiries@kingstonhospital.nhs.uk

Trust-based Education and Training

Topic specific

Emergency life support

Title	Target audience	Can staff from other organisations attend?	Where can people find out more?
Immediate Life Support/ Paediatric Immediate Life Support	Junior Doctors. Registered Nurses and Health Care Assistants and Allied Health Professionals	Immediate Life Support/Paediatric Immediate Life Support	Junior Doctors. Registered Nurses and Healthcare Assistants and Allied Health Professionals