A quarterly update from the Health Innovation Network

Winter 2016

Stakeholder Survey
See how our members think we’re doing

Innovation and Diffusion Awards 2016
Celebrating the best in health, care and education across south London

Sharing the Best Conference
Helping share best practice in older adult residential care
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Network 12 is produced by the Health Innovation Network communications team
Welcome
Tara Donnelly, Chief Executive

Dear Member,

At the Health Innovation Network what we do is defined by our members. We listen really carefully when our members speak, and so we were delighted by the fantastic results we received from the national stakeholder survey, a study of the views of members across all Academic Health Science Networks (AHSNs). Four out of five stakeholders felt that the Health Innovation Network helped them achieve their objectives over the previous year, while 86% of participants would recommend working with us and 86% said our staff are knowledgeable and helpful. Read more on pages 4 and 5.

The Accelerated Access Review (AAR), a new national report, was published recently and it considers how we as a country speed up the adoption of proven medtech, digital and drug therapies to benefit more patients, much more quickly. The AAR has recognised the important role of AHSNs as innovation exchanges and recommends we are further strengthened, indicating to government that increased funding to our sector is needed to address this issue.

The AAR specifically highlighted the role of DigitalHealth.London as a best practice example in accelerating the adoption of digital innovation, and as one its founding partners we were delighted by this coverage. You can read more about the launch of the pioneering Accelerator programme, the first major programme of DigitalHealth.London, on page 10, which aims to improve the lives of patients and the efficiency of the NHS and wider healthcare sector. We are really encouraged by the terrific response across London to this curated set of digital innovations, and if you spot one you are interested in please do get in touch, we’d be delighted to help you get it into your organisation.

Most parts of the country have now published their sustainability and transformation plans (STPs), with the two south London STPs doing so at an early point. We were excited to see that the South West London STP makes a strong commitment to expanding the roll out of our musculoskeletal team’s ESCAPE-pain programme, which provides an highly effective lifestyle change support and exercise programme for people with chronic joint pain. ESCAPE-pain was recently a finalist in the Roadmap to Sustainable Healthcare Awards, supported by AbbVie.

You can also find about some of the great work going on across south London in health, care and education, as well as some high-potential future projects, on pages 6 and 7, in our coverage of the Innovation & Diffusion Awards 2016 – which we co-hosted with Health Education England working across South London and South West London System.

I hope you enjoy this edition of Network 12 and from all of us at the Health Innovation Network, we wish you a very happy and healthy Christmas break.

Tara
More than 80% of stakeholders tell us we’ve helped them achieve their objectives in the last year

With four out of five stakeholders (81%) stating we have helped them achieve their objectives in the last year we can be confident that we’re helping deliver what’s needed for people in south London.

A strong cross-section of people across our members, partners, patients and communities in south London responded to this second independent survey by YouGov.

Over three quarters of respondents tell us we’re doing well in areas really important to them. Our work in quality improvement, identification and speeding up the spread and adoption of innovations into practice – while focusing on the needs of patients and local populations, are all areas where respondents value our work, and 84% single out the value we bring in facilitating collaboration.

Tara Donnelly, HIN Chief Executive for the Health Innovation Network, said:

“I’m delighted to see such a great response and some really positive feedback that suggests we’re focussing on the right things and doing it well.”

Tara Donnelly, Chief Executive

Last year respondents told us our visible leadership was an area for improvement and I was determined we would rise to this challenge. We did, and I am very proud to see a dramatic increase with 78% of respondents feeling we now have this.

Equally, our commercial development work was highlighted along with a number of AHSNs, as an area to be clearer about what our offer was and how we could add value. We have focused strongly on this area, and now more than doubled our score.

The significant growth in stakeholder confidence – a reassuring 77% – about our ability to deliver the Health Innovation Network plans and priorities – and 79% of stakeholders agreeing that we are focused on the needs of patients and local populations, reinforces our commitment to keep building and nurturing these partnerships.

I’d like to personally thank everyone who took the time to respond to our survey, sharing their views on our work as well as providing insights into how we can work better together and where we can continue to grow. We’re looking forward to working with you and your teams on continuing our shared journey to improve healthcare for Londoners.

How our stakeholders responded:

91% UPPER
9% MIDDLE
0% LOWER

What you told us last year

78% of respondents feel we have visible leadership

Achievements for local populations

79% of respondents agree that we are focused on the needs of patients and local populations

How our stakeholders responded:
Helpful and knowledgeable teams

86% of respondents tell us our staff are helpful and knowledgeable, providing reassurance about the way we work across our programmes and the skill and expertise in our teams. One said: “The staff are of a very high standard. They deliver projects in amazingly short timescales to very high standards, but at the same time listening to other people and particularly the patients they are trying to help.”

Speeding up the spread and adoption of innovations into practice

77% of stakeholders value our work to identify and speed up the spread and adoption of innovations into practice – a figure we are keen to see grow even faster over the next year.

Our work with other London AHSNs to create DigitalHealth.London and the Health Innovation Network role in leading a pan-London multi-million pound bid for EU funding to support a digital health accelerator is thriving, with a first cohort of 31 SMEs now on board. Over the next 12 months they will be supported to engage with our London based NHS members, to develop entrepreneurial concepts into products with real-world applications in health and social care.

In addition, our support for participants in the first NHS Innovation Accelerator programme is moving from strength and we are seeing a number of these innovations beginning to deliver significant benefits – for example HealthUnlocked is now the third highest ranked health website site in the UK, while three CCGs have now implemented myCOPD covering a population of 32,000.

What can we learn?

It is vitally important that we look carefully at areas where we need to get better and recognise that we need to keep moving forward with our commercial development. Although stakeholders are telling us our work with commissioners has increased, there is lots more we can do. The STPs are a key area where we can do this. We will also continue to raise awareness about the role of the Health Innovation Network and how we can work with stakeholders to collaborate and work together on plans and priorities for the coming year.

Our participant spread:

View the full results of our Health Innovation Network survey at hin-southlondon.org/resources/stakeholder-survey-16

Read more about national AHSN survey results at www.ahsnnetwork.com/stakeholder-survey-2016-report
Celebrating the best in health, care and education

The Innovation & Diffusion Awards 2016, on 3 November, highlighted the very best in health, care and education, and support the spread and adoption of innovations across local communities in south London. The Recognition Awards celebrate the outstanding contributions that both individuals and organisations have made, while the Innovation Grants ensure that high potential local projects can be realised, by providing a maximum grant of £10,000.

The Awards ceremony was co-hosted by the Health Innovation Network, Health Education England working across South London, and South West London System, and presented by health and science writer, and broadcaster, Vivienne Parry OBE.

The Innovation Grants encourage innovations that address the gaps highlighted in the Five Year Forward View – the Health and Wellbeing Gap, the Care and Quality Gap and the Funding and Efficiency Gap, as well as supporting the Health Innovation Network’s priority of driving economic growth, creating an environment where industry and the health and social care sectors can work together effectively.

The Recognition Awards celebrate excellence in innovation and education across south London, which is vital to ensure a thriving health and wealth economy.

Recognition Award Winners

Inspiring Educator of the Year
Cornelius (Neil) Lewis, Radiation Physicist and Radiation Protection Advisor
King’s College Hospital NHS Foundation Trust

Inspiring Educator of the Year
Liz Nicholls, Advanced Nurse Practitioner and Primary Care Tutor
Bexley Community Education Provider Network

Inspiring Innovator
Myra Robson, Senior Physiotherapist at Lewisham and Greenwich NHS Trust and Wyc Slingsby, Chief Technical Officer at Propagator Ltd

Apprentice of the Year
Billy Milton, Apprentice Receptionist in the Department of Nuclear Medicine
Guy’s and St. Thomas’ NHS Foundation Trust

Patient Safety Champion
Transforming Outcomes and Health Economics through Imaging (TOHETI) programme
Guy’s and St. Thomas’ NHS Foundation Trust

Implementing Improvements
Helen Church, Lead Diabetes Specialist Nurse/ Clinical Services Manager
Hounslow and Richmond community Healthcare NHS Trust

Promoting Collaboration
Lisa Morris, Clinical Nurse Specialist in Palliative Care
Greenwich and Bexley Community Hospice
Innovation Grant Winners

Lead organisation: **Bexley Community Education Provider Network**
Reduction hospital admissions from care homes through enhanced training for urinary tract infection and falls management, including identification and prevention

Lead organisation: **University of Roehampton**
Project GROW: Establishing and testing a new intergenerational falls prevention gardening programme to improve physical activity levels, health and wellbeing in older people at risk of falling

Lead organisation: **St. George’s University Hospitals NHS Foundation Trust**
An evaluation of the impact and success of the Living Well After Stroke group in Wandsworth: A new model for a community based stroke secondary prevention group

Lead organisation: **Royal Borough of Greenwich**
Managing Your Joint Pain: Helping people manage their joint pain in the community through health coaching

Lead organisation: **Kingston University and St. George’s University of London**
Understanding how leisure centre managers decide whether to deliver exercise programmes for people with chronic health conditions

Lead organisation: **London South Bank University**
Acceptability and feasibility of Alcohol Identification and Brief Advice (IBA) interventions for London university students

Lead organisation: **South West London and St. George’s Mental Health NHS Trust**
An audit of all referrals to Merton Tier 3 Child and Adolescent Mental Health Services (CAMHS): A baseline mapping project

Lead organisation: **Lakeside Medical Practice**
Piloting the use of videoconferencing technology to support liaison and improved care between general practice and a residential care home

Lead organisation: **Royal Trinity Hospice**
Developing safe, effective, responsive and high quality care for people with dementia and families within a hospice care environment

Lead organisation: **King’s College Hospital NHS Foundation Trust**
Initiation of a tertiary clinic for primary care healthcare professionals caring for advanced Parkinson’s disease patients on apomorphine and duodopa (intrajejunal levodopa) infusion therapies in the community

Lead organisation: **Croydon Health Services NHS Trust**
Piloting and refining a health data mapping tool to combine discharge information from secondary care and public health or local authority data

Lead organisation: **St. George’s University Hospitals NHS Foundation Trust**
Getting over the Bump: A collaborative project between maternal medicine midwives and occupational therapists enabling increased independence in childcare roles for expectant mothers with physical and/or sensory impairments

Lead organisation: **Your Healthcare CIC**
Neurological Exercise Class 12 week program in a community leisure centre

Lead organisation: **Croydon Health Services NHS Trust**
Improving detection of atrial fibrillation after stroke and transient ischaemic attack
New conference shares best practice to offer older people better, joined up health and care

Sharing and learning from best practice so older people can be offered better, joined up health and care in older adult residential and nursing homes is fundamental to Homes of Care Vanguards across the country.

The Health Innovation Network and Sutton Homes of Care Vanguard, led by Sutton CCG, jointly hosted the ‘Sharing the Best’ conference on 13 October – for delegates from across south London as well as guests from around the country.

This exciting new joint conference, ‘Sharing the Best’, was designed for those actively involved with older adult residential and nursing homes in south London, and shared some of the very best approaches, practice and learnings, with a view to inspiring future care.

We have created a digital pack of resources (see green box, above right) from the conference, where you can see the presentations and find out more about initiatives like Sutton Homes of Care Vanguard’s Red Bag scheme.

As an added extra, you can also watch Sutton Homes of Care Vanguard’s film about the enhanced care coordination role in care homes.

Sir Sam Everington OBE, GP and National Adviser to the NHS England New Care Models programme, said: “It was amazing to see the great work that was being done, by teams in care homes working with other parts of the NHS such as the ambulance service. All this aimed at improving the quality of people lives and ensuring that their health needs were met in the community. If they did have to go into hospital, the focus was getting them home as quickly as possible.

“The New Care Models programme is about supporting these amazing people, working at the coal face, to innovate and share their ideas with those who create policy and those that provide care home services.”

Rebecca Jarvis, Health Innovation Network Programme Director for Dementia, said: “Driven by our experience of creating networks and working as a catalyst for the spread and adoption of innovation,
we were delighted to be partnering with Sutton Homes of Care Vanguard to not only showcase, but learn together and share some great examples of care in care homes across the country. We enjoyed welcoming colleagues and delegates and hope they took away practical ideas and improvements to use in their own settings and work places.”

Viccie Nelson, Programme Director for Sutton Homes of Care Vanguard, said: “We were excited to partner with the Health Innovation Network to host this innovative conference, which provided a fantastic platform for the work of the New Care Models programme. We were very pleased to be collaborating with other Vanguards to share examples of best practice.”

Health and science writer, presenter and broadcaster, Vivienne Parry OBE chaired the conference. The keynote speakers were William Roberts, National Lead for Enhanced Care in Care Homes, part of the New Care Models programme at NHS England and Sir Sam Everington OBE, GP and National Adviser to the NHS England New Care Models programme.

The conference focused on the role of vanguard sites in developing new care models, as one of the key steps towards delivering the Five Year Forward View and supporting improvement and integration of healthcare services. It featured presentations on a broad range of subjects, from the hospital transfer pathway to innovations in telemedicine and the digital care hub.

There was also a range of interactive workshops, including ‘The Garden’, a performance by the Spare Tyre Theatre Company for people with dementia and their carers, which takes participants on a multisensory journey through the seasons.

To find out more about our work with care homes in south London or the Sutton Homes of Care Vanguard please contact rebecca.jarvis4@nhs.net.
Ground-breaking DigitalHealth.London Accelerator programme’s first cohort of businesses gets underway

The pioneering Accelerator programme, the first major programme of DigitalHealth.London, launched its first cohort of 31 high potential small and medium digital health businesses (SMEs) in September 2016. The programme provides in-depth knowledge of the NHS to the cohort over a 12 month period, as they adopt and refine their innovations – to improve the lives of patients and the efficiency of the NHS and wider healthcare sector.

A dedicated team of experienced Digital Health (NHS) Navigators works alongside the SMEs, helping them engage with healthcare experts, to understand and respond to the needs of the market and gain first-hand advice on products in development.

Jenny Thomas, Accelerator Programme Director, said: “This is a completely new and innovative programme – the first of its kind in London – that works by engaging with businesses, the NHS and wider healthcare sector, to close the gap between product development and the uptake of new solutions within hospitals and other healthcare settings. We believe that our unique approach has the ability to help businesses engage with the NHS in the most efficient way.

“With ever-increasing pressures on health and care services, our ambition is to speed up the adoption of innovations at scale, ensuring that greater numbers of patients benefit from emerging new technology, more rapidly.”

The Accelerator is receiving up to £3.5 million of funding from the European Regional Development Fund (ERDF) as part of the European Structural and Investment Funds Growth Programme 2014-2020.

Find out more about the DigitalHealth.London Accelerator programme at digitalhealth.london/accelerator

The 31 companies that make up the 2016/17 Accelerator programme cohort are:

- 11 Health & Technologies Ltd
- Affigo
- Breaking Free Online Limited
- Circular Wave Limited
- Cinsapsis
- Club Soda Limited
- Cupris Health
- DefinitiveDX
- DrDoctor
- Healthlogistics Limited
- Helicon Health Limited
- Inhealthcare
- iPlato Healthcare Ltd
- Livesmart UK Ltd
- Lumeon
- MedicaliQ
- Medopad
- MedShr
- Molecular Warehouse
- mumoactive
- myrecovery
- Now Healthcare Group
- OurPath
- Oviva
- Perfect Ward
- Physitrack
- Propeller (part of Selfless)
- Revere Care
- Sense.ly
- SIME Diagnostics
- Written Medicine

Written Medicine
The AHSN Network at the Health and Care Innovation Expo

The Health and Care Innovation Expo 2016, in September at Manchester Central, was a great success with around 5,000 visitors over the two days. The Network presence included eight pop-up university sessions, around ten open mic sessions, round table discussions and ministerial visits, as well as senior NHS England colleagues visiting our stand. There was also a brand new innovator zone with 27 businesses who are working with AHSNs to bring innovations to the NHS.

The AHSN Network Innovator Zone was visited by Simon Stevens, CEO of NHS England, Nicola Blackwood, Parliamentary Under Secretary of State for Public Health and Innovation, Professor Sir Bruce Keogh, Medical Director of NHS England, and Helen Bevan, Chief of Service Transformation at the NHS Institute for Innovation and Improvement, among many others.

The AHSN Atlas of Solutions in Healthcare was also launched at Expo.

The AHSN Atlas of Solutions in Healthcare is a powerful online tool produced collaboratively by the country’s 15 Academic Health Science Networks. It is a growing resource that shares proven innovations that are making a positive difference both to people’s lives and NHS efficiency. Since the launch of Atlas, over 2,000 people have visited the website, and there have been over 10,000 page views.

Find out more about the solutions Atlas showcases at atlas.ahsnnetwork.com.

You can also find it at the very top of the NHS Improvement Directory here: improvement.nhs.uk/resources/improvement-directory

Graduates into Health

Graduates into Health, previously known as the NHS Internship Scheme, is going from strength to strength, and we are working with a wealth of excellent universities in south London on this innovative scheme to attract top graduate talent into the NHS in London.

We now have 850 graduates signed up to the programme, who are all really keen to work in the NHS, and many of them are from technical backgrounds like IT, science, technology and mathematics. We have around 70 graduate placements in progress and over 15 job roles, from business support to quantitative surveying.

We are now also currently developing the Health IM&T Graduate Pathway Programme, in partnership with universities and industry to attract top graduates into IT and information management careers in the NHS. There is a national IT and information management skills shortage in the UK, and recruitment difficulties across all employment sectors including the NHS have led to an increasing reliance on contractors to fill vacant roles. Supported by high quality development pathways, we plan to create a long-term pipeline to fast track entry level staff within IT and information management into senior roles, support succession planning and meet increasing technological demands.

Find out more about our work here: www.hin-southlondon.org/innovation-themes/education-training

“The AHSN Atlas of Solutions in Healthcare aims to help speed up adoption of innovation”

Tara Donnelly, HIN Chief Executive
Our innovative work is recognised

We’ve recently won several awards, and are thrilled to be recognised for our work.

Health Innovation Network awarded ‘achievement’ level of London Healthy Workplace Charter

The Charter is supported by the Mayor of London and recognises organisations that put in place a range of systems to support employees, and create opportunities to make their workplace happier and healthier.

Diabetes Improvement Collaborative commended at the Quality in Care Diabetes Awards.

Congratulations to the Health Innovation Network’s Faye Edwards and Laura Spratling, who received a commendation on behalf of the Diabetes Improvement Collaborative at the Quality in Care Diabetes Awards on 13 October. Established across ten multidisciplinary acute diabetes teams and with three industry partners, the Diabetes Improvement Collaborative aims to increase the uptake of insulin pump therapy for adults with type 1 diabetes. For more information contact Faye at faye.edwards3@nhs.net.

ESCAPE-pain team finalists at the Roadmap for Sustainable Healthcare Awards.

Congratulations to the ESCAPE-pain team, who were finalists in the Roadmap for Sustainable Healthcare Event, supported by AbbVie, on 29 November at the Kings Fund. For more information contact Andrea at andrea.carter@nhs.net.

Health Innovation Network in the News

We’ve been in the news a fair bit as well. Read more here:

- The Telegraph reports that eight exciting new health innovations are set to join the NHS Innovation Accelerator, which is delivered in partnership across the 15 AHSNs.
- Chief Executive Tara Donnelly blogs about the launch of the new AHSN Atlas of Solutions in Healthcare website for the HSJ here.
- The Times profiles seven of the companies that form part of the DigitalHealth.London Accelerator’s first cohort of digital health businesses here.
- The HSJ has recently featured an article on the HIN’s Diabetes Improvement Collaborative. Read more here.
- Senior Project Manager Fay Sibley’s blog was featured in the Guardian; From paramedic to academic: why I left the NHS frontline.
- Dementia Innovation Fellow Dr Amanda Buttery was recently interviewed in Frontline magazine.
- Musculoskeletal Clinical Director Mike Hurley’s blogged for NHS England on the ESCAPE-pain programme.
- Clinical Nurse Specialist in Continence Tiziana Ansell’s blogged for the British Journal of Nursing on catheter care.