

This digital pack has been designed for use by clinicians working in Emergency Departments.

SPOTTING THE SIGNS OF SEPSIS

Contents

1. The aims of the film
2. The film
3. Evaluation
4. Accompanying resources to promote safer discharge
5. Top tips for showing the film in your Emergency Department
6. Internal communications
7. Social media
8. Thanks



SPOTTING THE SIGNS OF SEPSIS

Contents

Aims

Film

Evaluation

Resources

Top Tips

Internal
Comms

Social Media

Thanks

| nhs.uk/sepsis |

| [@HINsouthlondon](https://twitter.com/HINsouthlondon) |

| [@NHSEngland](https://twitter.com/NHSEngland) |

| [@NHSChoices](https://twitter.com/NHSChoices) |

| [@ASKSNIFF](https://twitter.com/ASKSNIFF) |

| [@UKSepsisTrust](https://twitter.com/UKSepsisTrust) |

The Aims of the Film

C
M
U
N
3

The Health Innovation Network (HIN) has worked in partnership with [NHS England](#) and the [ASK SNIFF Safety Netting Collaborative](#) to produce the “Spotting the Signs of Sepsis” film. The clinical content is based on the [Public Health England](#) parental awareness campaign materials that were developed in collaboration with the [UK Sepsis Trust](#) and launched in December 2016.

The film is evidence-based, and co-designed with parents, to standardise the safety netting advice clinicians provide for parents of children under five with fever, or suspected infection, being discharged home from the ED. It is unique in not only informing parents of what signs and symptoms they should be looking out for at home whilst their child is unwell but also showing real life examples of these. It also provides practical tips on caring for children with fever at home.

Sepsis in children is fortunately rare, but is a disease entity that has the potential to develop over time and therefore it can be expected that there will be occasions when a clinician appropriately sends home a child who subsequently develops sepsis. It is therefore vital in these situations for parents to feel empowered with the knowledge and confidence to recognise concerning signs of serious illness in their child, and act on their instincts, to seek medical attention again, as early recognition and treatment of sepsis saves lives.

A study by the RCPCH, published in 2010, showed that only 81% of parents contacting urgent and emergency care services for their child with fever received, or remembered, any safety netting advice. Parents who received this information were less likely to contact medical services again in that illness. In the ED setting only 45% of parents received advice on what to look for at home. The importance of providing safety netting advice to parents at risk of sepsis being discharged home was also highlighted in the [NCEPOD report “Just Say Sepsis”](#).

The film will also be publicly available on the [NHS Choices website](#) to raise awareness of the presenting features of sepsis in children under five. This complements the written material already present on the website and will enable parents who watched the film in the ED to refresh their memory by watching again at home. Also available is our [‘Caring for Children with Fever at Home’](#) film, which supports parents with well children with fever to self-care at home.

Primary care clinicians will also be able to signpost parents to watch the films online as part of their safety netting practice.



GO
TO **A&E**

Film

[Watch the trailer on the Health Innovation Network's Facebook page.](#)

Please email hin.southlondon@nhs.net to be sent a copy of the film. Download and save to a desktop within your Emergency Department. Clinicians can then easily start the film for parents using the link from the desktop and leave the parents to watch the film whilst they complete their documentation.

Waiting Room Versions

If you are interested in showing the films on your waiting room screens, we have subtitled the films in English. These are available in digital or DVD format.

Foreign Language Versions

Non-English language versions of the film are being developed and will be sent out to EDs shortly to ensure as many parents as possible can benefit from the information contained within the film.

NHS

**RASH
FADE**

URE

Contents

Aims

Film

Evaluation

Resources

Top Tips

Internal
Comms

Social Media

Thanks

| nhs.uk/sepsis

| [@HINsouthlondon](https://twitter.com/HINsouthlondon)

| [@NHSEngland](https://twitter.com/NHSEngland)

| [@NHSChoices](https://twitter.com/NHSChoices)

| [@ASKSNIFF](https://twitter.com/ASKSNIFF)

| [@UKSepsisTrust](https://twitter.com/UKSepsisTrust)

CALL 111 HARD TO BREATHE

Evaluation

We believe this is the first film that incorporates real-life footage of children with signs of sepsis to educate parents on what to be looking out for at home. We are therefore keen to evaluate its impact and potential for future uses.

Please ask parents who have watched the film in your ED to complete our short survey to provide feedback on their experience of the film. This link can be found [here](#). The questions contained within the survey can be reviewed [here](#). The last section of this survey will ask parents if they are happy to provide contact details for a member of the HIN team to call them in 4-6 weeks' time to find out how they have used the information that was provided.

We are also interested in hearing your views on how you, and other clinicians, found using the film to supplement verbal safety netting advice and any impact it has had on your clinical work. A member of our team will be in contact with your ED to discuss how best to coordinate this clinician feedback.



CALL 111

**HARD TO
BREATHE**

Additional Resources



The leaflet

You may already have your own departmental safety netting leaflet for parents, but we have included [here](#) the leaflet developed by the UK Sepsis Trust that accompanies the film content that you may wish to use. You can download and print this locally to supplement the information clinicians provide verbally within the ED setting and that is contained within the film. It also contains the links to the film on the NHS Choices website to allow parents to watch again at home.

Poster to promote safer discharge

We have designed a [poster](#) that you may wish to display in your ED to prompt clinicians to consider the safety netting advice they provide to parents as part of a safe discharge process.

GO TO **A&E** OR CALL **999**

NHS

Top tips for how to use the film in your Emergency Department

Everyone watch

Show the film to the clinicians working in your ED so that they are familiar with its content. This will ensure that they are aware of the advice that is being recommended to parents to ensure a consistent message is spread. In parents who have represented this may help clarify the nature of the concerns that have prompted this repeat ED visit.

Dedicated space

Find a quiet space for parents to watch the film that is out of the way of the main activity within your department. This will allow them to concentrate on watching the film and ensure that they are not in the way of other clinicians and parents/patients.

Supplement with a leaflet

We recommend continuing to provide parents with a written safety netting leaflet. This is good practice as parents will not remember all the information clinicians have provided verbally or within the film. Ensure the link to the NHS Choices website (nhs.uk/sepsis) is provided for parents so that they can easily access, and watch again, the film at home.

Documentation

Encourage clinicians to document in the patient's notes when the parents have watched the film and any additional advice provided, to demonstrate that safety netting advice has been provided.

Contents

Aims

Film

Evaluation

Resources

Top Tips

Internal
Comms

Social Media

Thanks

| nhs.uk/sepsis |

| [@HINsouthlondon](https://twitter.com/HINsouthlondon) |

| [@NHSEngland](https://twitter.com/NHSEngland) |

| [@NHSChoices](https://twitter.com/NHSChoices) |

| [@ASKSNIFF](https://twitter.com/ASKSNIFF) |

| [@UKSepsisTrust](https://twitter.com/UKSepsisTrust) |

CALL 111

Internal Communications Resource



This short summary can be amended and disseminated to those working within your practice (and beyond) to explain the role of the film.

**NOT RESPONDING
FLOPPY / IRRITABLE**

Contents

Aims

Film

Evaluation

Resources

Top Tips

Internal
Comms

Social Media

Thanks

| nhs.uk/sepsis |

| [@HINsouthlondon](https://twitter.com/HINsouthlondon) |

| [@NHSEngland](https://twitter.com/NHSEngland) |

| [@NHSChoices](https://twitter.com/NHSChoices) |

| [@ASKSNIFF](https://twitter.com/ASKSNIFF) |

| [@UKSepsisTrust](https://twitter.com/UKSepsisTrust) |



Social Media

We have developed a short trailer to be shared via the [HIN](#) and [NHS Choices' Facebook](#) pages to promote public awareness of sepsis in children and to encourage parents to watch the full film on the [NHS Choices website](#). Please share amongst your networks.

We will also be using **#spotsepsis** to spread the word via Twitter, and have been working in partnership with [@NHSChoices](#), [@ASKSNIFF](#) and [@UKSepsisTrust](#). A selection of suggested tweets can be found [here](#).

Apply your local social media strategy to manage response rates and level of engagement around the **#spotsepsis** conversation via your own Twitter account.

Commissioned by



In partnership with



With special thanks to staff, families and volunteers at



We would like to thank the parents and children who kindly allowed us to film them during their time in the Emergency Department, without whom this project would not have been possible.

The partnership is very grateful to Dr Ranj Singh for kindly donating his time to present the films.

Many thanks to Dependable Productions - their professionalism whilst filming in the clinical setting, and deep understanding of what we were trying to achieve, has produced fantastic, high quality films.

Additional thanks to the 'Paediatrics - Recognising & Responding to Acute Patient Illness & Deterioration team' based at the University of Leeds for their kind permission to use their 'non-fading rash' film clip.

The ASK SNIFF Safety Netting Collaborative would like to acknowledge the support of WellChild in making collaboration in these films possible.

Contents

Aims

Film

Evaluation

Resources

Top Tips

Internal
Comms

Social Media

Thanks

| nhs.uk/sepsis

| [@HINsouthlondon](https://twitter.com/HINsouthlondon)

| [@NHSEngland](https://twitter.com/NHSEngland)

| [@NHSChoices](https://twitter.com/NHSChoices)

| [@ASKSNIFF](https://twitter.com/ASKSNIFF)

| [@UKSepsisTrust](https://twitter.com/UKSepsisTrust)