

HIN Red Bag Pathway Evaluation

LAS Survey

This short survey is about your experience of the Red Bag Pathway in South West London, which was launched with Older Adult Care Homes in 2017 and 2018.

Please complete all questions as best you can and forward the link to South West LAS colleagues. It will take about 5 mins to complete.

The Red Bag Pathway is intended to improve communication between care homes, ambulance crews and hospitals and protect patient's belongings.

We hope to use this feedback to make further improvements and all answers are anonymous - please respond by March 31st.

1. Where do you work?

- Ambulance Station [Name]
- Ambulance Station [Name]

2. Are you aware of the red bag

- a. Yes
- b. No

3. When attending a residential or nursing home for older people and conveying to A&E, how often would you say the red bag is given to you?

- a. All of the time
- b. Most of the time
- c. Only a few times
- d. Never

4. On occasions when you have attended a care home and the resident has had a Red Bag with standardised paperwork, would you agree or disagree that the red bag pathway has:

	Agree	Disagree	Don't Know
Made the Handover process for LAS smoother			
Enabled me to get the information I need in a structured way			
Not made a difference, because the information is insufficient			

Allowed patients to bring spare clothes / carry all belongings safely			
I have not seen any / enough patients with a red bag to provide an answer			
Improved the handover process overall			

5. In terms of the standardised paperwork, the information that was most useful to me / my colleagues has been (tick all that apply):

- Older Person Assessment Form / Health and Care Record
- CARES Escalation Record
- MAR Sheet
- DNAR Form
- 'This Is Me' Form, or equivalent
- None of the above were helpful
- The standardised paperwork was missing

6. Overall, what impact do you think the red bag pathway has had on the Handover Process

- It has had a **positive impact**
- It has had a **negative impact**
- It has not made a difference

7. If the NHS were to focus on one thing to improve the experience for patients and emergency services in care homes what should it be?

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8. Finally, do you have any other comments on the Red Bag Pathway

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Thank You!