

HIN Red Bag Pathway Evaluation

Care Home Survey

Dear Care Home Manager,

This short survey is about how the Red Bag is working in your care home and your experience with it.

The Red Bag Pathway is intended to improve communication between care homes, ambulance crews and hospitals and protect resident's belongings.

Please complete all questions as best you can and forward the link to colleagues. It will take 5-10 mins to complete.

We hope to use this feedback to make further improvements and all answers are anonymous - please respond by March 31st.

1. Red Bag Pathway in your area

Since the red bag scheme started how often have you used the red bag and paperwork when sending residents to hospital in an emergency?

- All of the time
- Some of the time
- Not at all / only a few times, because
 - There is not enough time
 - Staff on shift are not fully trained
 - Other (please state):

2. When the Ambulance Crew attend your Home, how often would you say they are aware of the Red Bag?

- a. All of the time**
- b. Some of the time**
- c. Not at all / only a few times**

3. When the resident is discharged from hospital and returns to the home, how often would you say the red bag is being returned?

- All of the time
- Most of the time
- Some of the time
- Not at all

4. On discharge from hospital, how often are all the patient's personal items in the red bag being returned?

- All of the time
- Most of the time
- Some of the time
- Not at all

5. To what extent is the following paperwork being returned to the home

Paperwork	Always or mostly always returned	Never or mostly never returned	Don't Know
Nursing Transfer / Discharge Letter – From Ward			
Nursing Transfer / Discharge Letter – From A&E			
Updated MAR Sheet			
Original Older Persons Assessment Form / Health Care Summary and CARES Form			
Checklist			
This is Me or Equivalent			

6. Overall, please tell us if you agree or disagree that the Red Bag Scheme has:

	Agree	Disagree	Don't Know
Improved overall communication with the hospital			
Improved overall communication with the LAS			
Made it easier to discuss discharge arrangements with hospital			
Led to residents returning from hospital in their own clothes more often			
Led to improved discharge information from the Hospital			
Improved the hospital transfer process for our residents			

7. Do you think that the introduction of the red bag pathway has impacted on the experience of residents going into hospital in an emergency?

- Yes – it has had a positive impact on residents
- Yes – it has had a negative impact on residents
- No – it has not made a difference

If yes please explain below

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8. Do you think the introduction of the red bag pathway has impacted on staff experience?

- Yes – it has made things easier for staff

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- Yes – it has made things more difficult for staff
 - No – it has not made a difference

9. Do you have any Other Comments about the Red Bag Pathway:

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10. Finally, would you be willing to take part in a focus group to tell us more about your experiences with the red bag?

Thank You!