JOB DESCRIPTION

Post: Joint Clinical Director (Nursing) Patient Safety

Reports to: Medical Director (Health Innovation Network)

Accountable to: Deputy Chief Executive (Health Innovation Network)

Time requirement: For negotiation with suitable candidates, approximately 1 day per week

Contract arrangements: 1 year secondment from within a substantive clinical role

The Health Innovation Network (HIN)

The Health Innovation Network is the Academic Health Science Network (AHSN) for south London, one of 15 AHSNs across England. We work across a huge range of health and care services through each of our clinical and innovation themes, to transform care in diabetes, musculoskeletal disease and healthy ageing, to accelerate digital health update into the NHS, and we’re passionate about education.

Our membership is drawn from twelve South London Boroughs and comprises all primary care, acute and mental health providers; commissioners, local authorities, higher education institutions, third sector, and industry and commercial partners, covering a population of three million people.

Guy’s and St Thomas’ NHS Foundation Trust

We are hosted by Guy’s and St Thomas’ which is one of the largest hospital trusts in the country, with around 12,500 staff; an annual turnover of more than £1 billion; and 1.6 million patient contacts a year. Our hospitals have a long and proud history, dating back almost 900 years, and have been at the forefront of medical progress and innovation since they were founded. We continue to build on these traditions and have a reputation for clinical, teaching and research excellence.

We provide a full range of hospital services for our local communities and - from April 2011 – have integrated community services in Lambeth and Southwark into the Trust. We also provide specialist services for patients from further afield, including cancer, cardiac, kidney, women’s and orthopaedic services, and we are home to the Evelina Children’s Hospital. See www.guysandstthomas.nhs.uk
As an organisation we are committed to developing our services in ways that best suit the needs of our patients. This means that some staff groups will increasingly be asked to work a more flexible shift pattern so that we can offer services in the evenings or at weekends. We also have a positive approach to corporate social responsibility and are keen to engage our staff in an agenda that ranges from promoting environmental sustainability to the creation of local employment opportunities.

We are part of King’s Health Partners Academic Health Sciences Centre (AHSC), a pioneering collaboration between one of the world’s leading research-led universities and three of London’s most successful NHS Foundation Trusts. Our AHSC is one of only five in the UK and consists of King’s College London and Guy’s and St Thomas’, King’s College Hospital and South London and Maudsley NHS Foundation Trusts.

Across the AHSC we see around 3 million patients a year; have 30,000 staff; 20,000 students; and a combined annual turnover of £2.6 billion. Our AHSC brings together the best of basic and translational research, clinical excellence and world-class teaching to deliver ground-breaking advances in physical and mental healthcare. See www.kingshealthpartners.org

Organisational Values:

The post holder will:

- **Put patients first** - consider the patient’s needs and wishes in all that they do
- **Take pride in what they do** – strive for highest standards on own work and challenge colleagues to do the same
- **Strive to be the best** – in terms of patient care & teamwork
- **Act with integrity** - maintain the privacy & dignity of patients, work with integrity and be trustworthy, be accountable for own work
- **Respect others** – patients, visitors and colleagues. Actively give and receive feedback.

Job Summary

The Joint Clinical Director (nursing) will support the Joint Clinical Director (medical) and the rest of the Patient Safety and Experience Team by providing clinical leadership, energising others and driving change across South London. They will be a practising clinician- and will have a good knowledge of research in the relevant specialty and excellent interpersonal skills. Together with the Patient Safety and Experience Programme Director they will be responsible for agreeing a challenging work programme and for achieving against milestones and targets.
We have a particular interest in candidates with a patient safety and/or experience nursing background. The inclusion of team members with these backgrounds would complement the skills/backgrounds within our existing team. However we also encourage applications from candidates with all other relevant clinical backgrounds.

Key responsibilities

1. Clinical Leadership and Ambassadorial Function
   • To be a visible clinical leader and clearly articulate the quality arguments for service development and change, creating a compelling case for change in patient safety and experience
   • Delegated authority as HIN representative for Patient Safety and Experience across member organisations in South London, promoting the work of the HIN, and using influencing and negotiating skills to secure commitment, input and resources from members to support the work of the team and the AHSN more broadly
   • Represent the HIN at pan-London or national level, as required
   • To work with a collaborative and influencing management style by negotiating with others to achieve the best outcomes
   • Provision of advice where clinical expert opinion differs, leading appropriate discussions to seek resolution for the clinical theme (patient safety and experience)

2. Design and delivery of clinical theme objectives
   • Contribute to designing and delivering a programme of transformational change, based on the priorities set by commissioners of the programme, namely for Patient Safety in 2019/20:
     o Maternity and Neonatal Safety including Adoption and Spread of Precept
     o Deteriorating Patients
     o Medicines Safety
     o Adoption and Spread of: Emergency Laparotomy Collaborative; COPD discharge bundle, Emergency Department checklist
   • Horizon scan for existing innovative practice and new service models in relevant area across South London to contribute towards the pipeline of patient safety innovations ripe for scale up and spread regionally and nationally
   • Support the Programme Director and the rest of the team in the development of detailed implementation plans, taking a lead role in achieving clinical buy-in and supporting the programme team to ensure implementation is carried out in a practical and effective way
   • Support the development and delivery of a comprehensive communications plan to support the implementation of the team and the HIN’s objectives especially with regard to engaging the clinical community
3. Performance management and reporting

- Against the detailed delivery plan for the Patient Safety and Experience Clinical Theme, participate in negotiations with the HIN Executive team on appropriate milestones and metrics against which the success of the programme will be judged. These measures should be able to demonstrate clear improvements in patient safety, clinical outcomes and/or patient experience, and be endorsed by patient and public representatives.
- Contribute to regular performance reports (with exception reports and corrective action plans as appropriate) for the Executive team and HIN Board.
- Attend programme board and other relevant meetings as required
- Develop an Advisory Board for the Patient Safety and Experience programme to act as a sounding board for the work of the team and to contribute towards the pipeline of patient safety innovations

4. Management of the Clinical Theme

- Forge positive working relationships, in order to support an effective matrix approach to achieve HIN objectives.
- Work in a matrix management style to foster close working relations within the HIN, with staff in the HIN’s member organisations and with other stakeholders across South London and beyond.

5. Academic Interface

- Ensure that the work programme and individual projects and interventions are evidence based and rigorously evaluated (working with other colleagues, including health economists, as appropriate)

6. Engagement

- Working collaboratively with key stakeholders to develop a faculty of local champions and leaders
- To act as a champion for patients and their interests and involve the public and patients in the policy development and decision-making of the HIN.
- Foster closer working relationships with other Patient Safety Collaboratives and other aspects of patient safety and experience work, developing opportunities for joint working where appropriate.

7. Education and Professional development

- Take every reasonable opportunity to maintain and improve professional knowledge.
- Develop own skills and knowledge and provide information to others to help individual and team development.
- Participate in personal objective settings and review, including a personal development plan.
- Demonstrate high standards of integrity when dealing with shared data or information and ensure individual and organisational confidentiality is maintained at all times.

8. Special Requirements:

You may on occasion be required to work irregular hours in accordance with the needs of the role. You will routinely be expected to travel across South London
and to other locations to meet with members of the HIN team, project stakeholders and others.

Please note that HIN is hosted by Guy’s and St Thomas’ NHS Foundation Trust (GSTT) and that HIN staff therefore must comply with GSTT policies and procedures.
Person specification:

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<th>Experience, Qualities &amp; Skills</th>
<th>Essential</th>
<th>Desirable</th>
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<tr>
<td>A thorough understanding of the aims and objectives of the Health Innovation Network and AHSNs</td>
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<td>An understanding of patient safety within the national context</td>
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<td>Professional clinical registration preferably nursing (e.g. medical, nursing, AHP)</td>
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<td>Experience of a clinical leadership role</td>
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<td>Experience of working in an acute health setting</td>
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<td>Experience of working in a community health setting</td>
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<td>Experience of working across system boundaries, e.g. in leadership role, or in change programme</td>
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<td>Strong influencing and negotiating skills</td>
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<td>Managerial or leadership qualification</td>
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<td>Ability to manage part-time working hours flexibly to meet the demands of the role</td>
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<td>Ability to travel, in particular extensively across South London</td>
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<td>Substantive clinical role in South London organisation</td>
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