Interview Guide for Implementers

Aim of guide

The aim of this interview guide is to provide you with a set of suggested questions in order to monitor and evaluate the implementation and progress of the eRedBag Pathway. Obtaining feedback from key stakeholders will ensure that effectiveness is maximised and that you can create user stories of people’s experiences to support your communications plan.

The implemention team used the questions below to interview implementers about their experiences of the eRedBag Pathway. Please also review the document ‘SQW Monitoring and Evaluation Plan of eRedBag Pathway’ for other suggested questions to ask implementers.

The interview

Good morning/afternoon, thank you for giving up your time today

I’d like to ask you a few questions about your experience of implementing the eRedBag Pathway. This should take about 20 to 30 minutes.

First of all, is it okay if I record this interview so that I can write up the notes later? All notes will be kept securely, and I will ask your permission in advance if we wish to use your comments in a quote.

As I explained in my email, we are developing User Stories from implementers of the eRedBag and as someone who’s done that, we want to get your perspective on how it went.

1. What is your role title?
2. As someone involved in the implementation of the eRedBag project, what was your role in the project?
3. What do you think has worked well with planning and promoting the eRedBag Pathway with the care homes and hospitals in each of the following areas?
* Implementation
* IT / Technology
* Promotion
* Monitoring and Review

Thank you for your time, the next steps are for me to write this up and email it to you for checking.