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| NHS England publishes report on institutional care of people with  intellectual disabilities - Inclusion Europe | Graphical user interface, application  Description automatically generated with medium confidence | **A picture containing drawing  Description automatically generated** |

Health Innovation Network presents:

**“Modernising Primary Care Telephony”**

A virtual Innovation Exchange Event – Wednesday 2 March 2022 – 12.30-14.00

Video Running Order

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| **Start time** | **Topic** | **Presenter** |
| 00:00:00 | **Introduction from Chair/****Health Innovation Network** | **Denis Duignan***Head of Digital Transformation* & TechnologyHealth Innovation Network  |
| 00:04:50 | **Presentation:** A London region perspective around the opportunities of modern telephony in primary care. | **Matt Nye***Regional Director for Digital First Programmes* NHS England (London) |
| 00:09:57 | Five 2-minute pitches\* | **Babble Ltd****Product: Babblevoice** Antoine Lever *Director***EVAD Think Healthcare****Product: Think Healthcare Solution**Mike Smyth*Think Healthcare Team Leader***Exponential-e** **Product: UC-One**Tim Gilliatt *Public Sector Account Manager* **Gamma****Product: Horizon, the modern Primary Care telephony choice** Amy Black *Business Development Executive***Premier Choice Group****Product: Premier Patient Line**James Gargaro *Sales Manager*  |
| 00:24:31 | **Presentation:**Taking an ICS wide approach to primary care telephony | **Brian Stennett***NWL GP Telephony Lead, Digital First*North West London CCG |
| 00:34:07 | Four 2-minute pitches\* | **Voice Connect Ltd****Product: Cloud Based Patient Partner with Automated Telephony Repeat Prescriptions Review and Ordering Service**Paul Trayler *Sales Director* **VTSL Limited****Product: GP Cloud Voice**Rob Walton*CEO***X-on** **Product: Surgery Connect Desktop App**Paul Bensley *Director* **Yo Telecom** **Product: Bespoke Phone System**Daniel Mills *Senior Consultant* |
| 00:41:02 | **Presentation:**Advanced Telephony National Update  | **Nikki Hinchley***Head of GPIT Transformation, Digital Primary Care*NHS Transformation Directorate / NHS England & NHS Improvement |
| 00:47:27 | **Panel discussion and Q&A session** | Speakers and Chair to take questions from the audience |
| 01:16:13 | **Closing remarks** | Chair |

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| \* The Health Innovation Network and NHS England do not endorse or recommend any of the commercial innovations showcased at this Innovation Exchange event. The innovations referred to at the event are not preferred suppliers and there are other solutions that can support the challenges identified. This event is intended to inspire people as to how innovations can support health system problems, rather than endorse any specific solutions, with the sole intended purpose to be for guidance only. |